

INSIGHT Appliance & Support

Datasheet

What is INSIGHT Appliance & Support?

Infolock's proprietary INSIGHT DLP Appliance is a customizable and scalable hardware appliance specifically designed for Symantec's Data Loss Prevention suite. With pre-installed DLP software (software license sold separately), the appliance provides a stable environment for the rapid deployment of DLP and prevents customers from having to procure any additional DLP hardware themselves. Appliance customers also receive one year of INSIGHT Support, which provides 24/7 hardware troubleshooting and break-fix assistance. With multiple Symantec Knights on staff, Infolock's extensive Symantec DLP expertise provides an unmatched level of support. INSIGHT Support is renewable on an annual basis.



Director Appliances



MODEL NUMBER	2200 DIRECTOR
MODEL NAME	Infolock INSIGHT DLP 2200 Director
SIZING/SCOPE	Sized for Medium/Large DLP Suite Customers
	Accommodates embedded Oracle database, Enforce Management Server, and up to six (6) DLP detection servers



MODEL NUMBER	1200 DIRECTOR
MODEL NAME	Infolock INSIGHT DLP 1200 Director
SIZING/SCOPE	Sized for Small/Medium DLP Suite Customers
	Accommodates embedded Oracle database, Enforce Management Server, and up to three (3) DLP detection servers

Sensor Appliances



MODEL NUMBER	910 SENSOR
MODEL NAME	Infolock INSIGHT DLP 910 Sensor
	Sized for up to eight (8) DLP detection servers



MODEL NUMBER	610 SENSOR
MODEL NAME	Infolock INSIGHT DLP 610 Sensor
	Sized for up to three (3) DLP detection servers



MODEL NUMBER	310 SENSOR
MODEL NAME	Infolock INSIGHT DLP 310 Sensor
	Sized for Network Monitor



MODEL NUMBER	310N SENSOR
MODEL NAME	Infolock INSIGHT DLP 310 Sensor w/ Napatech
	Sized for Network Monitor with Napatech NT4E high-speed network packet capture card

What Does INSIGHT Support Entail?

- > First line of defense in troubleshooting any appliance-related hardware or software issues
- > Access to tailored and validated updates from Infolock's external repositories
- > Access to Infolock's extensive knowledge base of non-public Symantec documentation and troubleshooting insights
- > Hardware parts replaced within 48 hours when required
- > Support includes 1 free version upgrade of the Symantec DLP software every 12 months
- > Quick Start support to enable fast and simple INSIGHT deployment

What are the benefits of purchasing INSIGHT?



Purpose-built appliance developed exclusively for Symantec DLP



When combined, appliances are **scalable** to any sized network environment



24x7 hardware break/fix support



Rapid deployment via bootstrap deployment

About Infolock

Founded in 2005, Infolock is the go-to data risk management advisory, consulting, and managed services firm for security conscious organizations. With a programmatic approach, Infolock expertly manages the complex data risks of its clients, enabling organizations to achieve their strategic business objectives. Named among the "Fastest Growing Companies" on Inc. Magazine's "Inc. 5000" list, Infolock developed DataRAMP™, a data risk management framework which empowers organizations to understand and manage data risk in the same manner as other organizational risks, such as financial, competitive, and regulatory risk. Headquartered in Arlington, VA, Infolock serves customers in the financial services, healthcare, government, educational and other highly-regulated industries around the world.





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